



QUALITY POLICY

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CD Power will achieve customer satisfaction by delivering quality and value to our clients through service and innovation and by continually improving processes to ensure they consistently meet or exceed requirements and by so doing to meet the standards of ISO 9001:2015 Quality Management System as well as a strict internal code of honesty to ensure customer satisfaction is always guaranteed.

Ownership, responsibility and accountability for quality rest within all areas of CD Power. Quality and customer satisfaction can only be achieved through total involvement, commitment and pride of all employees. To achieve this CD Power will strive for world's best practice in all that we do and continually improve all aspects of our business.

Quality standards and other relevant best practices will be regarded as setting the minimum standards of our performance. In particular, we will:

- Comply with statutory obligations, standards, specifications and codes of practice relevant to quality management.
- Maintain, monitoring, reviewing, auditing and continually improve the Quality Management System.
- Engage suitably qualified, skilled, and experienced people.
- Educate and train in order to continually: improve the skills of our people, awareness and knowledge of quality issues and practices.
- Identify, report, investigate and resolve all non-conformances and take action to prevent recurrence.
- Establish, review and communicate performance measures and take action to improve outcomes.
- Monitor and evaluate the quality performance of consultants, subcontractors and suppliers and implement effective communication with them on quality and compliance issues.

We encourage, train and inspire all our people to actively participate in this commitment. We review this policy at least annually to ensure it continues to provide a suitable framework for effective management of our quality performance.

Tom Reid
Managing Director

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